



IT health check

A focused review of identity, email trust, endpoints, backups, and renewals so small issues do not turn into outages. You get a written report in plain language.

What we look at

Identity & access

Admin accounts, MFA coverage, stale users, and guest or share sprawl in Microsoft 365 or Google Workspace.

Email trust

SPF, DKIM, and DMARC posture; obvious phishing gaps; surprise mailbox forwarding.

Endpoints & backups

Device patch age, protection status, and whether backups are recent and restorable.

Domains & renewals

Domain, certificate, and key license dates so renewals do not sneak up.

How it works

1. Kickoff call (about 30 minutes) to confirm tools and priorities.
2. Remote review of your tenant, devices, and public DNS / email signals.
3. Written findings with severity, plain-language impact, and recommended next steps.
4. Optional follow-up to fix issues or move into ongoing support.

Who it is for

- Businesses without a full-time IT person.
- Teams between providers, or unsure what the current vendor is actually doing.
- Owners preparing for growth, a compliance question, or an insurance questionnaire.

Get started: email help@leveluptech.org with “IT health check” in the subject. We will confirm timing and what access we need.